



# Gallagher End-User Training

Inspired by our customers, we are driven every day to design, develop, and manufacture world-leading technology that simplifies people's lives and protect what's important. To ensure you harness the full power of Gallagher's Command Centre our training team have designed a range of end-user courses.

## Benefits of training include:

- Ensuring employees have the necessary skills to operate a Gallagher system, a deeper understanding of the system reduces errors and ensures efficiencies.
- Confidence to communicate with your Channel Partner about system enhancements and upgrades.
- Increased productivity, Gallagher Training sessions provide users the confidence and knowledge required to use Gallagher Command Centre more effectively with real world scenarios and best practice guidelines.
- Immediate ROI, with less time spent reviewing manuals.
- Certificate of achievement upon completion of the training course.

## Courses

<h3>Gallagher Operator Training</h3>	<p>Train your way, our online training portal gives you the option to complete the course at a time and place that fits your schedule. This course is for everyday users of Gallagher Command Centre and will give you the skills to confidently operate Gallagher Command Centre covering navigating Command Centre viewers, event and alarm management, cardholder management, site monitoring and more.</p>
<p>Part number: C892120          Delivery: Online          Duration: 1 week to complete  <i>At no cost through Gallagher Care Plan</i></p>	<h3>Gallagher Administrator Training</h3> <p>Building on the pre-requisite operator online course, this online course is for system administrators of Gallagher Command Centre and will give you the skills to confidently maintain a Gallagher system covering configuration of access groups, calendars, schedules and personal data fields, operator groups and privileges, reporting, macros and more.</p>
<p>Part number: C292122          Delivery: Online          Duration: 3 weeks to complete  <i>At no cost through Gallagher Care Plan</i></p>	

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<b>Gallagher Operator/ Administrator Training</b>	Provides Gallagher system operators and administrators with the skills and confidence to operate and maintain a Gallagher system. The course covers operator tasks such as navigating Command Centre viewers, event and alarm management, cardholder management, site monitoring and more, as well as in-depth administrative training, covering operator groups, calendars and schedules, access groups, macros, viewer configuration and system reporting. Facilitated by one of our knowledgeable Gallagher trainers, you get hands on experience with Gallagher product with real world scenarios.
Part number: C892131 Delivery: Facilitated classroom Duration: 1 day	
<b>Gallagher Advanced Administrator Training</b>	Building on the pre-requisite operator and administrator courses, this training provides administrators with an advanced view of Command Centre functionality with a focus on enhancing existing security measures as a site matures and evolves over time. Facilitated by one of our knowledgeable Gallagher trainers, the course covers configuration client, competencies, bulk changes, alarm instructions and insertion tags, notifications, site plans, card states and design and the enterprise data interface (EDI.)
Delivery: Facilitated classroom or online Duration: 1 day or one week <i>Online available at no cost through Gallagher Care Plan Tier 2</i>	

## Dates, locations and to book

Scheduled training is offered all over the globe with Gallagher trainers in market in Australia, New Zealand, UK, Asia and the United States.

We can also deliver a tailored training session that meets the individual requirements for your organization.

Contact your Certified Channel Partner for information about upcoming courses and prices, once ready your Channel Partner can register you on your course.

## Extra Resources

In addition to our training we have other resources designed to help you discover everything Gallagher, please subscribe and follow to ensure you don't miss a thing!

## [End-User Knowledge Centre](#)

An area of the Security Hub dedicated for Gallagher end-users to discover the operational benefits we believe have been designed into Gallagher Command Centre. You will find 'how-to' videos and other helpful resources to help you take full advantage of your Gallagher system.

## Security News

Our monthly newsletter, where we share product updates, tips and tricks, case studies and upcoming events and webinars.

[Subscribe here.](#)

## Gallagher Care Plan

Unlocked through Gallagher Software Maintenance, Care Plan provides a range of system and support benefits including unlimited registrations to our online administrator and operator courses, all at no additional cost. [Learn more here.](#)

## Social Media

Make sure your following us on



## Contact your local training department today!

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