



# Zoho Corporation, Estancia IT Park

Comprehensive yet flexible security, ready for future growth.



Zoho Corporation is an Indian multinational technology company that create beautiful software to solve business problems. Zoho provides a unique and powerful suite of software for businesses with a long-term vision to transform the way organisations work. The company employs nearly 10,000 employees across the globe, with offices around the world and three campuses across India, totalling around 100 acres.

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Zoho's Global Headquarters at Estancia IT Park in Chennai, India decided Gallagher's Command Centre was the ideal access control solution, to scale their security as their site grows.

Currently, Estancia IT Park has more than 400 doors controlled by T-Series Readers and Multi Tech Terminals, with a cardholder database containing nearly 12,000 users. Previously, the replication of MIFARE Classic card serial numbers was creating a serious security concern. Now, Zoho's MIFARE Classic cards are encoded using the Gallagher MIFARE USB Encoder, to add an extra layer of security with an additional security key, preventing access to those attempting to use replicated cards.

The Gallagher system enables Zoho to protect their people and assets with enhanced site monitoring and situational awareness, alarm management, advanced reporting, and the added flexibility of remote capability through using the Command Centre Mobile App - all controlled from one powerful platform.

"We integrate Command Centre with several business systems and utilize its reporting functionality. Command Centre is flexible, scalable, and simple to use, giving us the power to manage our site, our way," explains Gladson John, Integrated Building Management System Team Leader at Estancia IT Park.

Fully scalable and supported by continuous investment in research and development, Command Centre supports Zoho's future growth and changing security requirements.

"Zoho is a growing company, and with Gallagher, we have been able to scale our security system as our business grows," adds Gladson.

Gladson adds that Gallagher's Command Centre Mobile App is another useful feature Estancia IT Park has been using.

The Command Centre Mobile App allows Zoho to extend their security and access control directly to where they need it, on or off site. Command Centre Mobile allows Zoho's IBMS team to spend more time away from their desk, while still maintaining complete awareness of what's happening on site and allows them to manage everyday security issues from wherever they are. The app interfaces directly with Gallagher Command Centre, providing a secure link to the site management capabilities that already deliver security and business efficiencies to Zoho.

"The integration with Aperio Wireless Locks has also been useful," adds Gladson. The Gallagher Aperio integration provides cost-effective, wireless access control for lower security doors across Estancia IT Park.

Finally, Command Centre's flexible, powerful auditing and reporting capabilities, help Zoho easily produce information to prove compliance with audit regulations and requirements.

When asked about the business value Gallagher solutions provide, Gladson says: "Gallagher's full end-to-end encryption from their server to their devices provides increased security and reduces cyber security risks. We've also found that the stability of Command Centre has been very high compared to the other systems we have used in the past - we've experienced almost zero downtime, no loss of event, and there has been no crashing of the application/database. Most importantly, the support from Gallagher has been great, both in terms of quality and timeliness."

"The Gallagher system is a highly reliable, secure system with good support from Team Gallagher in India," concludes Gladson.

*"Command Centre is flexible, scalable, and simple to use, giving us the power to manage our site, our way."*

Gladson John - Zoho Corporation, Estancia IT Park



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