

# Saskatchewan Indian Gaming Authority (SIGA)

Securing community success





In the heart of Canada, the Saskatchewan Indian Gaming Authority (SIGA) isn't just running casinos, online gaming, and a sports betting site (PlayNow Saskatchewan); it's building a brighter future for First Nations Peoples. With the principle of Wîtaskêwin - sharing resources - at its core, SIGA is committed to reinvesting in its community.

As a non-profit corporation, SIGA has a unique revenue distribution model that reinvests all net revenue back into Saskatchewan. 50% is given to the First Nations Trust (which is distributed to the 74 First Nations in the province), 25% goes to Community Development Corporations (CDCs) that reinvests the money into local community initiatives, and 25% is given to the provincial General Revenue Fund.

In addition to the CDCs, SIGA has earmarked \$1.89 million annually for its Community Investments

Program, which sponsors community-level events, programming, and fundraising initiatives throughout the province. SIGA also runs province-wide SIGA Volunteer and Scholarship Programs.

With more than 1,500 employees and eight physical locations in the province, including its seven casinos and Central Office located in Saskatoon, SIGA requires a robust security backbone, and that's where Gallagher Security comes into play.

# Navigating change and growth

When Gallagher partnered with SIGA in 2016, it marked the beginning of a security transformation that helped SIGA become a unified fortress of safety and efficiency. Over the past eight years, SIGA has seen both challenges and triumphs, including the addition of a new casino in 2018 and the addition of its online gaming and sports betting site, PlayNow.com, in 2022. The fast-paced environment of the gaming industry brings frequent staff changes and critical security needs. Gallagher's integrated security system ensures that SIGA meets the rapidly evolving needs of the organization.

"Gallagher has been a good partner. We have had significant operational growth over the last 6 years and Gallagher has helped us put our best foot forward with a single pane of glass solution for all our security needs."

– Jarvis Pelletier, Vice President IT & Gaming Systems at SIGA.

Throughout the years, Gallagher has provided steadfast security by safeguarding new properties and consolidating services into a streamlined solution, leaving behind the collection of old, disparate systems.

Jarvis Pelletier, Vice President IT & Gaming Systems at SIGA

## **Efficiency through innovation**

Gallagher's system brings significant advancements to SIGA's operations, including:

- Unified access management: The implementation of single sign-on (SSO) integration and simplified access management creates a single control point, making security straightforward and effective across all SIGA's properties.
- Efficient credential management: Immediate
  activation or deactivation of access cards ensures
  that only authorized personnel can enter restricted
  areas. This feature is particularly vital when dealing
  with unexpected employee departures, instantly
  mitigating potential security risks.
- Centralized printing: By utilizing Gallagher credentials, SIGA introduced a process requiring card access to print, ensuring efficiency and security.
- Enhanced reporting: In an industry where compliance and audits are constant, Gallagher's robust reporting capabilities empower SIGA to easily track access to sensitive areas, ensuring compliance and readiness for any audit.
- Scalable solutions: Gallagher's system is designed to grow with SIGA. When a new site was added in 2018, the implementation was seamless. This flexibility has been crucial in maintaining consistent security standards across all properties.

## A symbiotic relationship

Regular technical discussions and collaborative planning sessions ensure that SIGA's security needs are met proactively. Whether troubleshooting an issue or planning a new property expansion, Gallagher is there with expert guidance and support.

"The direct relationship we have with the Gallagher team is helpful when we design and expand our properties, making sure we are positioned properly when it comes to the safety and security of our team members and customers." – Jarvis Pelletier, Vice President IT & Gaming Systems at SIGA.

SIGA and Gallagher Security illustrate how effective security solutions can be in supporting community success. By safeguarding SIGA's operations, Gallagher helps to ensure that the organization can continue creating economic and employment opportunities for First Nations and for all residents in Saskatchewan. This partnership highlights the power of aligning business goals with community values, creating a winning formula for all involved.



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